

MINUTES OF THE BOARD OF SUPERVISORS COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Sachi A. Hamai, Executive Officer-Clerk of the Board of Supervisors 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

At its meeting held January 30, 2007, the Board took the following action:

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The following item was called up for consideration:

The Director of Public Social Services' revised joint recommendation with the Chief Information Officer to approve and instruct the Chairman to sign amendment to agreement with Unisys Corporation to implement the following changes to the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System (LEADER) Agreement:

- Extend the term of the agreement by four years, and increase the total maximum contract sum by \$108 million;
- Provide the County an option, to be exercised by the Director, to further extend the agreement for up to four optional one-year extensions, with an annual cost not to exceed \$27 million;
- Specify that Unisys shall provide a technology refresh at the central processing and networking sites to address increased LEADER System capacity needs during the extension period;
- Specify that Unisys shall provide access between the LEADER System network and County's enterprise network by implementing a network bridge;
- 5) Specify that Unisys shall provide maintenance and repair services on all LEADER System hardware and software;
- 6) Specify that Unisys shall continue to provide Facilities Management/Operations and Telecommunications support and warranty services for the LEADER System;

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- 7) Specify that Unisys shall provide Application Software Maintenance and/or Enhancements at a revised hourly rate of \$105, based on 8,000 hours per month;
- 8) Amend Exhibit A to set forth all tasks and deliverables required; and
- 9) Amend certain provisions and payment schedules of the LEADER Agreement.

Frank Tamborello, representing Hunger Action Los Angeles, Suzan Pour-Sanae, representing SEIU Local 660, and Ryan Bradley, representing Legal Aid Foundation of Los Angeles, addressed the Board.

Lisa Nunez, Chief Deputy and Mike Sylvester, Department of Public Social Services, Greg Melendez, Chief Deputy, Chief Information Office and James Kashian, County Counsel, responded to questions posed by the Board.

After discussion, Supervisor Burke made the following statement:

"The Los Angeles Eligibility Automated Determination, Evaluation and Reporting System (LEADER) is a critical component to the daily operations at the Department of Public Social Services (DPSS). LEADER is the primary computer system utilized by the County of Los Angeles when applying complex State and Federal rules and regulations to determine eligibility and calculate benefits for various public assistance programs including CalWORKs, General Relief, Food Stamps, CAPI and MediCal. Due to increasing inter-departmental collaboration, LEADER is also actively utilized by other County departments such as Health Services. Currently, there are over 13,000 LEADER user accounts serving approximately one million residents throughout the County of Los Angeles.

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"Today, this Board is considering an extension of the LEADER contract with the existing vendor that would allow DPSS up to 8 years total (4 years plus 4 one year options) to execute a Request For Proposals (RFP) to replace the existing LEADER system with a modern and substantially improved system. Such an RFP would be conducted in order to comply with State and Federal requirements to reprocure the current system. Given the immensity of the LEADER system, it is imperative that this Board continue to support DPSS as it progresses through the upcoming and extensive RFP process. Equally important is DPSS' continued collaboration with the LEADER Stakeholder Group which can make recommendations for best practices of the policy and procedures concerning both the existing LEADER system as well as the procurement, conversion and implementation of its replacement. It is incumbent on this Board to diligently monitor and evaluate the progress of the LEADER RFP in order to safeguard the integrity and continuity of public assistance programs which benefit the residents of Los Angeles County."

Therefore, Supervisor Burke made a motion that the Board take the following actions:

- 1. Approve the Director of Public Social Services' attached joint recommendation with the Chief Information Officer to approve the proposed Amendment Number 12 to the LEADER contract with Unisys Corporation with the requirement that the execution of any option year extension(s) beyond the initial 4 year term shall require future formal approval by the Board of Supervisors; and that notification of any future recommendations by the Department of Public Social Services to execute additional one year options shall be filed with this Board no less than 90 days prior to the beginning of any extension period sought;
- 2. Direct the Director of Public Social Services and the Chief Information Officer, with oversight by the Auditor-Controller and the Chief Administrative Officer, to provide semi-annual written status reports to this Board indicating the progress of the LEADER RFP including but not limited to ongoing project timelines, projected completion dates, incorporation of recommendations from the LEADER Stakeholder Group and quantification of the progress on portability of data;

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- 3. Instruct the Auditor-Controller, Chief Administrative Officer and County Counsel to jointly review the appropriateness of the RFP provisions when the RFP draft is completed, prior to its final release; and
- 4. Request the first written status report be due to the Board within six months of approving Amendment Number 12.

Supervisor Antonovich made a suggestion that Supervisor Burke's motion be amended to instruct the Chief Information Officer to report back on whether there could be a County policy that prohibits contracting for a large proprietary technology contract in the future. Supervisor Burke accepted Supervisor Antonovich's amendment.

After discussion, Supervisor Burke's motion, as amended, seconded by Supervisor Antonovich, was duly carried by the following vote: Ayes: Supervisors Molina, Burke, Antonovich and Yaroslavsky; Noes: Supervisor Knabe.

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Attachment

Copies distributed:

Each Supervisor
Chief Administrative Officer
County Counsel
Auditor-Controller
Chief Information Officer
Director of Public Social Services